

Date: December 4, 2017

Incentive Payments for Integrated Health Home (IHH) Providers

AmeriHealth Caritas Iowa has received several inquiries from IHH providers on whether or not we will issue their earned 2017 incentive payments due to the recent [announcement of our withdrawal from IA Health Link](#) on November 30, 2017. This notice confirms that **we will make the earned incentive payments based on 2017 performance to IHH providers no later than July 31, 2018.**

Gathering and sharing data

AmeriHealth Caritas Iowa is currently gathering claims data to determine IHH incentive payments based on 2017 performance measures. The next step is sending IHH providers the performance data based on claims paid through November 15, 2017. Our goal is for our [Provider Network Account Executives](#) to send those reports to IHH providers the week of December 4, 2017. The performance data report will have a tab showing the IHH roster of members, a tab with a summary of the results, and a tab with the specific results by member. We will continue to send monthly updates to IHH providers until the three-month claims “run-out” period ends for services provided on or before November 30, 2017. We anticipate that the final performance data report will be sent to IHH providers in late March or early April 2018.

AmeriHealth Caritas Iowa will also provide performance data for each IHH provider’s 2016 performance, as well as all IHH providers’ performance in 2016. IHH providers will be able to use this information to compare their individual performance to other IHH providers’ performance, as well as compare their individual performance from 2016 to 2017.

The interim performance data reports will have summaries of the results for all IHH members, and only the specific data will include the members’ ages, so the IHH providers can do their own summaries based on age. The report showing the final results will be broken down by age.

It is important to note that [Provider Network Account Executives](#) will be sending the performance data to their assigned IHH providers through secure email.

Earned incentive payments

Earned incentive payments will be based on the performance data provided in the IHH providers’ final reports, which will include services on or before November 30, 2017. IHH providers will not need to submit claims for their earned incentive payments. Again, IHH providers will receive their earned incentive payments no later than July 31, 2018.

Can an IHH provider request corrections to roster data?

Yes. Prior to final payment, an IHH provider can request corrections to the roster data on the member roster tab if they perceive an error in the final report. It is important to note that while we will review the perceived error, we may not necessarily agree that there is an error. Instructions for IHH providers on how to request corrections and how to provide feedback on the performance data will be included in their final reports.



Get help

If you have questions about IHH incentive payments, please [contact your Provider Network Account Executive](#) or call Provider Services at **1-844-411-0579**.

Check out [the complete list of our latest provider updates](#).